

MARIM CONFERENCE 2017

Risk & Resilience in a VUCA World

MEET & LEARN FROM THE
COUNTRY'S BEST CHIEF RISK
OFFICERS AND HEADS OF RISK

26 - 27 July 2017
Le Meridien,
Putrajaya

Pillow Talk By
The Pool:
An
Entrepreneur's
Journey

Exchange Views
With 60+ MARIM
Corporate
Members Together
In One Place

EXHIBITION BOOTHS

Stop By For The Latest
On Risk Management
And Insurance Services
& Tools

Are you ready for

VUCA?

Volatility | Uncertainty | Complexity | Ambiguity

PANEL SESSIONS

Riding The VUCA
Wave

What Does It Take For
CROs & Insurers To
Succeed In A World
Where 'Black Swans'
Are A Norm Rather
Than An Exception?

RISK
MANAGEMENT
TEAM OF THE
YEAR AWARD

SPEAKERS & LEADING
PRACTITIONERS

Mega Trends
Reputational Risks
Natural Catastrophic Risks
Partnership Risks
Big Data
BCM Simulation



MALAYSIAN ASSOCIATION
OF RISK AND INSURANCE
MANAGEMENT



StrategicRISK

PARIMA

MITBA

Supported by

8.00 | **Registration & Networking**

AM

9.00 | **Welcome Remarks by MARIM Chairman**

9.15 | **KEY NOTE ADDRESS**

Angela Kelly, Country Manager, Singapore, Lloyd's, Chief Executive Officer, Lloyd's of London (Asia) Pte Ltd

10.15 | **NETWORKING BREAK**

10.45 | **Putting on VUCA Lens in Mitigating Business Risks**

Justin Dundas-Smith, EY Asia Pacific Risk Transformation Leader, EY Asia Pacific Advisory Centre

Succeeding or lagging behind? Get more insights on how to navigate through the complexity of interconnected economies, volatile markets, changes in political superpowers and geo-political uncertainties.

11.45 | **Redefining 3rd Party Risk Management in A VUCA Era**

Daniel MacLachlan, Global Director, Due Diligence Strategy, ethiXbase Pte. Ltd.

As organisations tap on cross-market business opportunities through an increasingly complex web of third parties, their exposure to corruption risk inadvertently increases. With the cost of 'getting it wrong' now so high in today's VUCA era, how have best practices in third party risk management evolved?

12.45 | **LUNCH**

PM

PARALLEL SESSIONS

2.00 | **RISK MANAGEMENT**

Embedding Big Data in Risk Management

David Socha, Practice Partner, Industrial IoT Group, Teradata International

Businesses are awashed with petabytes of data. Risk managers are to harness the power of big data analytics to predict potential risks and opportunities.

BCM/INSURANCE

Facing VUCA Through Business Resilience

Azizul Rahman b. Mohd Basir, Chief Executive Officer, KUB Telecom

Explore ways to mitigate low likelihood and high impact risks to stay afloat through various events that could wind up our business.

2.40 | **Empowering Citizens: Challenges on Developing Smart Societies**

Mahadhir Aziz, Head of Technology, Hub Development, Cyberview Sdn Bhd

While debates over the transition to smart cities tend to focus on the economic and technical aspects, the development of a "smart society" is the next stage beyond the advent of smart cities.

A BCP Simulation – Riding Out The Storm

Henry Ee, Founder & Managing Director, Business Continuity Planning Asia Pte Ltd (BCP Asia)

Visualise worst case scenarios through rigorous business continuity simulation to strengthen business resiliency.

3.20 | **Understanding Reputational Risk – Identify, Measure & Mitigate**

Arun Menon, Director, Ipsos Public Affairs & Loyalty, Ipsos Malaysia

Building company reputation may take years, but it can be severely damaged or destroyed in a flash. It is the company's priority to protect its market & brand value through rapid action on reputational threats.

International Expansion – Minimising Disaster Impact

Paul Doucet, Regional Security Manager, Security Solutions, APAC International SOS and Control Risks

Expanding internationally is a critical strategy for a saturated market. Tackle and minimise unexpected risks when expanding beyond our borders.

4.00 | **TEA BREAK**

4.30 | **Panel Session 1: Riding The VUCA Wave**

Moderator: *Suchitra Narayanan, Head of Risk and Insurance, Bumi-Armada Berhad*

Panelists:

- *Suhailah Mohamed Abdulla, General Manager Group Risk Management, Themes Attractions Resorts & Hotels*
- *Neelay Patel, Executive Vice President, AON Risk Solutions*
- *Nor Adila Ismail, Chief Risk Officer, PETRONAS*

6.00 - 7.00 | **Pillow Talk By The Pool: Mastering Soft Power - A Woman Entrepreneur's Journey**

Annie Undikai, Managing Director, Brighton Management Ltd.

8.00 AM	Registration & Networking
9.00	Welcome Remarks by MARIM Chairman
9.15	<p>Global Flood Map – Mitigating Natural Catastrophic Risk <i>Paul May, Vice President, Division Engineering Manager, FM Global Asia Pacific</i></p> <p>Recent disastrous floods in our region has cost lives and great economic loss. Are your businesses at risk? Understand and explore optimum strategies to strengthen flood resilience.</p>
10.15	NETWORKING BREAK
10.45	<p>Blockchains: Benefits & Risks <i>Steve Tunstall, Chief Executive Officer & Co-Founder, Inzsure.com</i></p> <p>Understanding why blockchains, the technology underpinning cryptocurrency, have the potential to revolutionise the world economy. Discover the impact of the technology behind bitcoin that is changing money, business and the world.</p>
11.45	<p>HR Risks & Challenges In A VUCA World <i>Nadiah Tan Abdullah, Chief Human Resource Officer, SP Setia Berhad</i></p> <p>To enable business success in these challenging times, agility is the key word for HR. Organisation structure, roles, competencies, technology and governance will need to change substantially to ensure relevance and efficiency.</p>
12.45 PM	<p>GALA LUNCH</p> <p>RISK MANAGEMENT TEAM OF THE YEAR AWARD</p>
3.00	<p>Cyber Risk <i>Ramesh Pillai, Chairman, Board of Governors, Institute of Enterprise Risk Practitioners</i></p> <p>In an era of increasing competitiveness, businesses and organizations are becoming more dependent on digital systems in order to compete effectively and are concentrating their value in digital assets to benefit from the explosive growth of a connected economy. However, concurrent with the exponential growth of the digital economy, cyber attacks have increased at the same or an even greater rate. Failure to adequately understand cyber risks in context opens the door for multi-stage attacks to our critical infrastructures and the public.</p>
3.45	<p>Panel Session 2: What Does It Take For CROs & Insurers To Succeed In A World Where ‘Black Swans’ Are A Norm Rather Than An Exception? Moderator: <i>Abdul Halim b. Jantan, Chief Executive Officer, Sterling Insurance Brokers Sdn. Bhd.</i> Panelists:</p> <ul style="list-style-type: none"> ○ <i>Datuk Ir. Lim Tong Kang, Chief Risk Officer, Tenaga Nasional Berhad</i> ○ <i>Zakri Bin Mohd Khir, Chief Executive Officer, Allianz Malaysia Berhad & Allianz General Insurance Company (Malaysia) Bhd</i> ○ <i>Antony Lee, Chief Executive Officer, AIG Malaysia Insurance Bhd.</i>
4.45	TEA BREAK & END OF CONFERENCE

SPEAKERS

KEY NOTE SPEAKER



Angela Kelly

*Country Manager, Singapore, Lloyd's
Chief Executive Officer
Lloyd's of London (Asia) Pte Ltd*



Paul May

*Vice President
Division Engineering Manager
FM Global Asia Pacific*



Justin Dundas-Smith

*EY Asia Pacific Risk Transformation
Leader
EY Asia Pacific Advisory Centre*



Steve Tunstall

*Chief Executive Officer & Co-Founder
Inzsure.com*



Nadiah Tan Abdullah

*Chief Human Resource Officer
SP Setia Berhad*



Azizul Rahman b. Mohd Basir

*Chief Executive Officer
KUB Telecom*



Henry Ee

*Founder & Managing Director
Business Continuity Planning Asia Pte
Ltd (BCP Asia)*



Arun Menon

*Director
Ipsos Public Affairs & Loyalty
Ipsos Malaysia*



David Socha

*Practice Partner
Industrial IoT Group
Teradata International*



Ramesh Pillai

*Chairman, Board of Governors,
Institute of Enterprise Risk
Practitioners*



Daniel MacLachlan

*Global Director
Due Diligence Strategy
ethiXbase Pte. Ltd.*



Mahadhir Aziz

*Head of Technology Hub Development
Cyberview Sdn. Bhd.*

SPEAKERS



Paul Doucet
*Regional Security Manager,
Security Solutions,
APAC International SOS and Control Risks*



Annie Undikai
*Managing Director
Brighton Management Ltd.*

PANEL SESSIONS



Suchitra Narayanan (Moderator)
*Head of Risk and Insurance
Bumi-Armada Berhad*



**Suhailah
Mohamed
Abdulla**
*General Manager
Group Risk
Management
Themes Attractions
Resorts & Hotels*



Neelay Patel
*Executive Vice
President
AON Risk
Solutions*



**Nor Adila
Ismail**
*Chief Risk
Officer
PETRONAS*



Abdul Halim b. Jantan (Moderator)
*Chief Executive Officer
Sterling Insurance Brokers Sdn. Bhd.*



**Zakri Bin Mohd
Khir**
*Chief Executive
Officer
Allianz Malaysia
Berhad & Allianz
General Insurance
Company
(Malaysia) Bhd*



**Datuk Ir. Lim
Tong Kang**
*Chief Risk Officer
Tenaga Nasional
Berhad*



Antony Lee
*Chief Executive
Officer
AIG Malaysia
Insurance Bhd.*